



PATHWAYS TO AFFORDABLE WATER

Residential Affordable Water Program

*Income restrictions and eligibility requirements apply

PROGRAM BENEFITS:

- Assistance of at least \$60 per year

RESIDENTIAL AFFORDABLE WATER PROGRAM PARTICIPANTS QUALIFICATIONS:

- You must be a City of Buffalo resident
- You must reside at the property on the account
- Provide proof of income and residency

IN ADDITION TO THIS NEW PROGRAM ALL CAN PARTICIPATE IN:

- Low Income Senior Citizen Discount (**must be 65 years of age**)
- Monthly Payment Plans
- Extended Repayment Periods
- Interest Charge Suspension
- Monthly Billing Option
- Leak Abatement Program

A horizontal splash of clear blue water with bubbles, spanning the width of the page.

CALL: 716.847.1065

or visit www.buffalowater.org

Buffalo Water's Pathways to Affordable Water (PAW) initiative is a custom designed comprehensive approach to make water bills more affordable for residential customers in our City, by providing bill access assistance, water conservation measures, and navigating provided resources. Buffalo Water proudly works together with community based organizations to help ensure that water, earth's greatest resource, is accessible to everyone. Buffalo Water is committed to helping customers stay current and receive affordable water.

Household income eligibility for residential affordable water program	FAMILY SIZE	MAX INCOME
	1	\$41,850
	2	\$47,800
	3	\$53,800
	4	\$59,750
	5	\$64,550
	6	\$69,350
	7	\$74,100
	8	\$78,900

Eligibility is based on household income relative to federal low-income guidelines. If a household contains a member who receives Supplemental Security Income (SSI), Public Assistance, Supplemental Nutrition Assistance Program (SNAP sometimes referred to as Food Stamps), or Home Energy Assistance Program (HEAP) benefits, the household is considered automatically eligible for the Residential Affordable Water Program.

Pathways to Affordable Water's mission is to protect public health, improve and maintain the water system, and provide affordable services, especially to our low income and vulnerable customers. Water affordability is a growing concern across the nation and we are striving to ensure that everyone has access to affordable water service, while also ensuring that there are adequate resources to cover rising operating maintenance costs.

*City of Buffalo residents who are not eligible for the Residential Affordable Water Program can participate in other programs under the Pathways to Affordable Water initiative that is open to all residents.



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**Residential Affordable Water Programs
City of Buffalo Residence Only
2019 Application Form**

1. Applicant Information:

Account Number: (Required)

Owner: **or Renter:**

Applicant Name: (Required)

Last Name:

Initial:

First Name:

Name on the Account: (Required)

Last Name:

Initial:

First Name:

Service Address: (Required)

Street Number Only:

Street Name:

Apartment Number:

City:

State:

ZIP Code:

Telephone Number: (Required)

Email Address:

2. Eligibility Information (please check your income level below):

**Residential Affordable Water Program
Annual Household Income Limits**

Family Size (check appropriate circle)		Very Low Income (check appropriate circle)		Low Income (check appropriate circle)	
1	<input type="radio"/>	\$0 - \$26,150	<input type="radio"/>	\$26,151 - \$41,850	<input type="radio"/>
2	<input type="radio"/>	\$0 - \$29,900	<input type="radio"/>	\$29,901 - \$47,800	<input type="radio"/>
3	<input type="radio"/>	\$0 - \$33,650	<input type="radio"/>	\$33,651 - \$53,800	<input type="radio"/>
4	<input type="radio"/>	\$0 - \$37,350	<input type="radio"/>	\$37,351 - \$59,750	<input type="radio"/>
5	<input type="radio"/>	\$0 - \$40,350	<input type="radio"/>	\$40,351 - \$64,550	<input type="radio"/>
6	<input type="radio"/>	\$0 - \$43,350	<input type="radio"/>	\$43,351 - \$69,350	<input type="radio"/>
7	<input type="radio"/>	\$0 - \$46,350	<input type="radio"/>	\$46,351 - \$74,100	<input type="radio"/>
8	<input type="radio"/>	\$0 - \$49,350	<input type="radio"/>	\$49,351 - \$78,900	<input type="radio"/>

*Income limits based on federal guidelines.

Note: Your income will be evaluated at a later date. Please send your application using one of the following:
 Email: customerservice@buffalowater.org
 Fax: 716-847-0150
 Mail: 281 Exchange Street, Buffalo, NY 14204

3. Applicant please sign below.

"I hereby certify, under penalty of perjury, that all of the information in this application is true and complete. I understand that if I receive financial credits from the Buffalo Water Board, I must inform the Buffalo Water Board within ten (10) days of any change in my household financial status that is different from the information contained in this application. The Buffalo Water Board may request additional financial information from me at any time in its discretion, to support or confirm the information in this application. If at any time the Buffalo Water Board determines that the information provided in this application is incomplete, false or misleading, or if I do not fully cooperate with additional information, the Buffalo Water Board may revoke and reverse any financial credits applied, and seek restitution in full for all financial credits provided, and otherwise exercise any rights allowed by law."

Signature:

Date: _____