**CERTIFICATION OF FINANCIAL CIRCUMSTANCES**

Buffalo Water has programs to ensure continued water service to your residence. Buffalo Water will provide water to all active residential water service accounts, and will reconnect any shut off residential water service through June 30, 2021. If your financial circumstances have changed due to the COVID Pandemic State of Emergency, and you are having trouble paying your water bill, Buffalo Water will work with you to develop an affordable Deferred Payment Agreement or modify any existing payment agreement and provide other water service protections.

If you have experienced a change in financial circumstances due to the COVID State of Emergency, please complete, sign and return a copy of this notice to Buffalo Water.

Certification

Print Name of Customer: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address of Customer: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Account Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

I attest that due to the COVID-19 State of Emergency, which began on March 7, 2020, I have experienced a change in financial circumstances.

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 Signature

 Date: 2021

If you do not return a signed certification attesting that you have experienced a change in financial circumstances due to the COVID State of Emergency, Buffalo Water will assume that you have experienced no such change.

If you experienced a change in financial circumstance due to the COVID State of Emergency, Buffalo Water will give you the right to enter into a Deferred Payment Agreement (DPA). You may be required to complete a financial statement and provide supporting documentation before a DPA will be offered to you.

The protections offered by the Public Service Law (*see* Section 89-l) related to the COVID State of Emergency are available on the Department of Public Service website ([www.dps.ny.gov](http://www.dps.ny.gov)) and on the Buffalo Water website (https://buffalowater.org/).