

BUFFALO WATER BOARD MINUTES
November 12, 2025

MEMBERS PRESENT:

William L. Sunderlin
Debbie Lombardo
Scott Billman
Bill Hanley
Tim Donovan
Brian Gould

OTHERS PRESENT:

Peter J. Merlo
John D. McMahon
David Hill
Fouad Arab
Charles C. Martorana
Stephen Waldvogel
Doug Fultz
Damond Rand
Kelly Leeb
Bill Ferguson
Damon Sykes
Dustin Steiner
Connor Bannochie
Matthew Adam
Zachary Cox
Jeff Mays
Pat Thornton
Mike Wolasz
Sean McLoughlin
Eric Machin
Spectrum News
Giovanni Lieggi - Ch 7 News
D. Leftwich

The regular monthly meeting of the Buffalo Water Board (BWB) was called to order at 9:00 A.M.

1. Motion by Mr. Billman, seconded by Mr. Hanley, to approve the agenda. Approved.
2. Motion by Mr. Hanley, seconded by Mr. Donovan, to approve the minutes of the October 8, 2025, meeting. Approved.
3. Public Comment: After the Vice Chair offered an opportunity for public comments, no comments were received.
4. Staff Update: Mr. Hill, with Veolia Water, provided a staffing update to the Buffalo Water Board.
5. Upon the recommendation of the Principal Engineer of the Division of Water, motion made by Mr. Donovan, seconded by Mr. Hanley, to authorize a change order contract time extension with the Research Foundation for SUNY on behalf of the University at Buffalo, for the corrosion inhibitor study (contract #93002927). The revised project completion date will be June 30, 2026. The project and contract will continue to be administered by the City of Buffalo, Division of Water. Approved.
6. Mr. Fultz with Veolia Water provided a report on the Limit Accounts activities throughout the previous month to the Buffalo Water Board.
7. Mr. Waldvogel of GHD Consulting Services, Inc. delivered a report of GHD's on-going professional services to assist the Buffalo Water Board on several projects, including: (a) GHD

has engaged in meetings in preparation for a proposed bond issuance in January/February 2026; (b) GHD is continuing to work with Veolia Water to prepare an Updated Enforcement Policy for Delinquent Water Accounts; (c) the Water Board Chairman and GHD met with Promise Pay to discuss their capabilities regarding assistance and leverage to prevent discontinuation of service for customers; (d) GHD is updating the Get Water Wise web site with important Buffalo Water related information; (e) GHD is continuing to provide engineering and oversight services at Colonel Ward Treatment Facility, for among other matters, the electrical upgrades at the plant, and survey of the spoils storage area to finalize drawings in preparation for property transfer. GHD continues to participate in weekly contractor meetings for work at Ralph C. Wilson Centennial Park.

8. Mr. Hill of Veolia Water presented Veolia Water's monthly Management Report. Mr. Hill reported that Customer Service Center Agents continue to process applications for the Pathways to Affordable Water programs that guide customers to options that may reduce their water bills. At the end of October 2025, 2,062 customers received reduced bills from the Residential Affordable Water Programs (RAWP), and 4,413 senior citizens are receiving assistance from the Senior Discount Program. Mr. Hill reported that 135 customers are enrolled in a payment plan originated by Promise Pay and 460 customers are enrolled in a payment plan originated by Buffalo Water. Mr. Hill identified that 25 residential water services were replaced in the month of October under the Replace Old Lead Lines (ROLL) Program. Mr. Hill reported that \$4.41 million in revenue was received in October 2025 as compared to budgeted estimates of \$4.63 million for October 2025.

9. Buffalo Water Board Chairman Gould lead a discussion with the Buffalo Water Board regarding changes necessary to the current Replace Old Lead Lines (ROLL) Program. The ROLL Program began as a Pilot Program to replace existing lead service lines throughout the City of Buffalo. The Buffalo Water Board will stop accepting new applications to replace Old Lead Lines at no cost to the property owner. The United States Environmental Protection Agency (USEPA) has issued a mandated, but currently unfunded Lead & Copper Rule Revision (LCRR) which requires development of a comprehensive plan for compliance, including a renewed focus on funding. Historical and on-going water test records indicate that the Buffalo Water Distribution System does not contain any detectable levels of lead. Furthermore, the Buffalo Water Board is in compliance with applicable water quality standards without the necessity of replacing old lead service lines. Also, the Buffalo Water Board engages in multiple protective measures, such as performing an inventory of service lines, on-going inspections, water quality testing, public education and the addition of a corrosion inhibitor to protect the Buffalo Water Distribution System against leaching of any lead from customers' service lines. The Buffalo Water Board will continue to develop policies and procedures to comply with the mandates of the LCRR Policy and applicable regulations.

Motion by Mr. Hanley to enter Executive Session to discuss litigation matters. Seconded, by Mr. Billman. Approved.

Motion by Ms. Lombardo to exit Executive Session. Seconded, by Mr. Hanley. Approved.

Motion by Mr. Hanley, seconded by Ms. Lombardo adjourn at 10:53 A.M. Approved.

The Buffalo Water Board members and staff will be present in person at the next meeting, which is scheduled for Wednesday, December 10, 2025, at 9:00 A.M.

Buffalo Water Board meetings are held in accordance with the New York State Open Meetings Law, Article 7 of the Public Officers' Law. The agenda will be posted on www.Buffalowater.org in advance of the meeting and will provide time for public comment. The public are invited to attend in person or by remote video and audio conference. A computer access "MS Teams" link and a Toll-Free Conference Call Telephone Number will be provided in advance of the meeting. See www.Buffalowater.org or call 716-851-9626 for more information.